Bushcraft Expeditions Terms and Conditions

The following terms and conditions should be read thoroughly and carefully before any booking or purchase is made. These terms and conditions are subject to variation without prior consent or warning from Bushcraft Expeditions and consequently should be read at the time of booking or purchase.

Clients that are already booked with Bushcraft Expedition will be informed of any changes to these terms and conditions by email.

Once a completed booking form has been accepted by Bushcraft Expeditions, the client(s) named on the booking form will have entered into a binding contract on the basis of the following terms and conditions:

1. Agreement

The Agreement, based on the following terms and conditions, arises upon fulfilment of all of the following:

a) Receipt and clearance of payment in Bushcraft Expeditions bank account of full payment or deposit as detailed in section 2 below, and a fully completed booking form.

b) The signature on the booking form is that of the client attending the course or of a legally recognised agent of the client for and on their behalf.

c) Written acceptance by Bushcraft Expeditions.

The Agreement is between Bushcraft Expeditions and the client(s) on the booking form and is the sole agreement between those parties. Bushcraft Expeditions reserves the right, without need to give reason and at its discretion, to refuse a booking to any party or individual. Under such circumstances, any payment made will be returned. Bushcraft Expeditions will make acknowledgement of any booking as soon as possible on receipt of a booking form, be it electronic or psychical and from this date onwards will be deemed to be in an agreement with the named client or legal representative of the client.

d) This agreement is governed by English law.

2. Payment

a) A deposit amount is paid, as stipulated on Bushcraft Expeditions web site at the time of booking.

b) The balance of the fees as specified on the booking form and/or bushcraft expeditions website must be paid in full by the date specified, or if no date is specified no later than 8 weeks prior to the course, expedition or workshop start date. If not so paid, Bushcraft Expeditions reserves the right to treat the agreement as cancelled by the client(s) and the terms of clause 3 below will apply.

c) Bookings made within 8 weeks of course commencement must be accompanied by payment in full.

3. Cancellation or date alterations of a course or expedition by the client

Given the preparation and pre paid expenditure by Bushcraft Expeditions prior to any course or expedition the client must be aware of the following conditions and therefore agrees to such. If the booking is cancelled by the client for any reason the following charges will be applied:

a) Cancellation more than 4 weeks before the course/expedition starts all funds will be re-reimbursed with the exception of 20% of the deposit which will be deducted to cover administration and bank fees

b) Cancellation 4 weeks or less before course commencement will lead to forfeit of the deposit.

c) Cancellation 2 weeks or less before the course commencement will lead to a full forfeit of all fees paid.

d) Workshop cancellations will be refunded in full up until 4 weeks prior to course commencement. Beyond this point a 20% of the course fee will be deducted to cover administrative costs and the remainder will be refunded.

e) Failing to attend on a course, expedition or workshop will be deemed as a cancellation by the client and all funds paid by the client will be forfeited.

f) Should a client wish to change their course to an alternative date, all the above clauses will apply as per the original course date and be carried forward. Should the client subsequently decide to cancel, this clause will apply based on the original course date and not the current course date.

g) In relation to any date change made by a client, for what ever reason, all terms and conditions take effect as per the original date of booking and all refunds where applicable will reflect this in relation to amounts repaid.

4. Cancellation of a course, workshop or expedition by Bushcraft Expeditions

Bushcraft Expeditions reserves the right to cancel all and any bookings without reason or notice. In this unlikely event, Bushcraft Expeditions agrees to refund all monies in full. The following will apply:

a) Due to the nature of Bushcraft Expeditions courses, workshops and expeditions a minimum client number policy is required to run any course, expedition or workshop. Bushcraft Expeditions will assess overseas expedition numbers 2 months prior to them taking place, if the appropriate number of clients are not booked to make the expedition viable, all clients will be informed by email and all and any payments made will be **refunded in full**.

b) UK courses and workshops will be assessed 4 weeks prior to them taking place, if the appropriate number of clients are not booked to make the course or workshop viable, all clients will be informed by email and all and any payments made will be **refunded in full**.

c) With the above clause (4a and 4b) in mind, all clients accept that any expenditure or losses with regards travel, equipment or clothing (or any other, without limitation) made by them prior to the above assessment of viability being completed, do so, solely at their own risk and discretion. Bushcraft Expeditions will not be held liable for any expenditure or losses made by the client in respect of a course, workshop, or expedition booked with Bushcraft Expeditions prior to this viability assessment date and that our liability is limited accordingly.

5. Variation of course by Bushcraft Expeditions

By its very nature a Bushcraft Expeditions course, workshop or expedition is subject to natural forces and although every effort is made to comply with the course content, Bushcraft Expeditions reserves the right to alter the course content to match any natural variables. The client acknowledges that information provided by us is given to the best of our ability but that because of natural variables it may be necessary to change the itinerary and that in such circumstances it is not reasonable for Bushcraft Expeditions to be liable for any losses as a result and that our liability is limited accordingly.

6. Client conduct

Bushcraft Expeditions clients are expected to conduct themselves in a reasonable manner at all times and to comply with the reasonable instructions and leadership of Bushcraft Expeditions staff. Bushcraft Expeditions reserves the right to remove any client(s) from the course at the instructor/Leaders absolute discretion without recourse to repayment for that course and against the client(s) will if necessary. Circumstances that may warrant exclusion from a course includes (without limitation), intoxication, use of non-prescription drugs, abusive behaviour, inability to meet the rigours of the course from physical or mental reasons, or

through lack of appropriate equipment. If you are in any doubt about you ability to meet the rigours of the course, please contact your GP before booking. For removal of any party under such conditions, Bushcraft Expeditions will not be liable to any losses as a result and Bushcraft Expeditions is also entitled to any reasonable costs arising from removal of said clients' payable upon demand.
In addition, parents, guardians or those in a position of similar responsibility are to ensure the behaviour and safe control of any children to the satisfaction of Bushcraft Expeditions.

6. Insurances

Bushcraft Expeditions is covered to a level of £5, 000,000 for Public Liability and is insured as an Outdoor Activities Provider.

Bushcraft Expeditions clients are responsible for their own travel, health, equipment insurance (or any other type, with out limitation) and acknowledge that they will insure themselves appropriately prior to any course, expedition or workshop. Failing to do so will be at the individual client's discretion and Bushcraft Expeditions will not be held responsible for any losses or claims as a result of them not being appropriately insured.

7. Liability

Bushcraft Expeditions courses take place in the outdoors, which by its nature is never completely free from hazard. While all reasonable precautions are taken to minimise the risks Bushcraft Expedition clients accept that accidents, including serious injury and death, can occur without Bushcraft Expeditions being at fault. The client also recognises that Bushcraft Expeditions is not responsible for any loss or damage to the personal property of the client including vehicles, money, clothing or equipment (or other, without limitations). Bushcraft Expeditions will only accept liability for physical injury to a client that is shown to result from negligence on the part of Bushcraft Expeditions. Bushcraft Expeditions takes no responsibility for any loss or injury occurring as a result of the client's failure to follow instruction. Bushcraft Expeditions also takes no responsibility for any mishap during a course from any instruction or information not given by Bushcraft Expeditions appointed instructors or assistants.
The client also recognises that attendance at a Bushcraft Expeditions course in no way qualifies him / her to teach the course content. Bushcraft Expeditions therefore accepts no responsibility for any mishap occurring to third parties taught by attendees of any Bushcraft Expeditions course.

8. Travel Documentation

The client is solely responsible, where necessary, for ensuring that he/she has all the necessary travel documents relevant to the course, workshop or expedition they are attending.

9. Medical conditions and fitness

The client must complete and sign a consent form prior to course commencement. Medical information provided will be treated in the strictest confidence. Fitness requirements for Bushcraft Expeditions courses are outlined in the course descriptions. Bushcraft Expeditions cannot be held responsible for illness occurring as a result of an ongoing medical condition or poor fitness level. If you have a medical condition, Bushcraft Expeditions advises you to seek your own doctor's advice.

10. Complaints

In the unlikely event that a client has cause for complaint about a Bushcraft Expeditions event, the complaint should be made to a representative of Bushcraft Expeditions during the event in order that corrective action can be taken if necessary. If the complaint is about a member of staff then please contact the office and we shall inform you of the complaints procedures so that we can take the necessary action. The client acknowledges that it is unreasonable to take no action during the course but to complain at a later date. Should a problem not be resolved, a complaint should be made in writing within 28 days or it will not be upheld.

11. Damages and Loss of equipment

Bushcraft Expeditions reserve the right to charge for the cost of replacement or repair of items of equipment lost or damaged during a course or expedition.

12. Vehicles

Vehicles brought on Bushcraft Expeditions courses are parked on sites used by Bushcraft Expeditions at the owner's own risk.

13. Student loyalty and special offers

Bushcraft Expeditions reserves the right to withdraw or cancel any level of student loyalty scheme or special offer at its own discretion. Any ruling on special offers or loyalty discounts made by Bushcraft Expeditions will be final and Bushcraft Expeditions will not enter into discussion over any ruling it has made regards these special offers or loyalty schemes.

14. Shop purchase and terms of sale.

a. Placing orders through the Web Site

You must be at least 18 years old to place any orders with Bushcraft Expeditions Ltd. By using the Web Site you acknowledge that you are at 18 years or older. Purchasing any goods through the Web Site, you make an offer to us to purchase the goods you have selected based on these Terms and Conditions. Bushcraft

Expeditions reserves the right to refuse services, terminate accounts, remove or edit content, or cancel orders at its sole discretion. We will confirm acceptance of your order by sending you an email confirming payment has been received. If we are unable to process or accept your order and payment is received we will contact you by email or telephone.

b. Delivery

All shop prices are inclusive of Postage (1st class), Packaging and Vat.

If your order is placed by 1pm Monday to Friday (excluding public holidays) then we aim to ship your order that day, on the rare occasion we are not able to meet this deadline then your order will be sent the next working day. If you do not receive your order after 5 working days please let us know and we will investigate.

Christmas Orders: if ordering an item in time for Christmas please note that our final Christmas posting date will be 18th December, Please be aware that external factors beyond our control (such as strikes, adverse weather conditions) may delay your orders. Please note that our last order dates are based on normal conditions so in exceptional conditions it might happen that your order arrives after Christmas despite you ordering before the date provided.

Overseas Delivery - Overseas customers should contact us regarding restrictions and cost prior to purchase. Failure to do so will result in Bushcraft Expeditions dispatching the goods at standard post office rates for the given address. By agreeing to the terms and conditions, overseas customers accept this fact as given. For all international orders we accept no responsibility for any additional fees incurred. i.e. receiving countries handling fees, import duties, and local taxes. We will not intentionally mis-lead or falsify any customs declarations to aid in avoidance of said fees. We accept no responsibility for receiving countries laws concerning the importation of certain goods and as such will not refund any items that may be seized by a receiving countries customs.

c. Refunds

A full refund or exchange will be given provided that the items have not been worn or used and returned to us within 14 days of purchase, together with all relative labels and packaging. Please also enclose a copy of your invoice; please email the office at inforequest@bushcraftexpeditions.com and a returns form will be sent and you will need to include this with your item when returning

If goods are damaged or seem to have been used we reserve the right to make a charge for the damage or repair.

When making a return for refund/exchange you are liable for any postage and packing fees incurred

Please allow 5-7 days for all refunds

d. Stock availability

If an item shows as in stock, and the product description doesn't state otherwise, then you can rest assure we have that product on our shelves ready for a quick dispatch. This said, please bear in mind that system and human errors do sometimes occur, but this is rare!

e. Discounts

Any discounts code cannot be used in conjunction with any sale items unless specified